

Project Manager, TI Response:

The Project Manager- TI Response, is responsible for managing Direct Mail project(s) from receipt of the job to completion of the job. Working in a team environment, the Project Manager will help service assigned DM clients. The position will have interactions with Customers, Sales team, Manufacturing group, and outside vendors.

MAJOR RESPONSIBILITIES:

1. Manage client projects based on contract / design / budget documents.
 - a. Assist client in organizing all components within a promotion or program.
 - b. Help create distribution lists and shipping information for project execution.
 - c. Help develop and maintain a timeline with specific benchmarks
 - d. Provide accurate job specifications to estimating to obtain an accurate estimate
2. Manage project quality, budget and scheduling, including subcontractors and vendors.
3. Responsible to customer for satisfaction in delivery: including job quality, timely information, updates, prototypes, samples, job oversight and delivery schedule.
4. Assist with updating the estimated costs when the scope of a job / project changes after production has started.
5. Co-ordinate information activities among estimating, internal production, subcontractors, vendors, to ensure proper communication flow.
6. Ensure that job specs match estimate provided.
7. Confirm that the job specifications received from sales/client are complete.
8. Communicate issues that will affect job timeline and or quality of work.
9. Coordinate steps to ensure production schedule is followed and orders are shipped on time.
10. Arrange a schedule for proofing, printing and finishing – including the acquisition of outside materials and / or subcontracted work – as required to meet the delivery requirements of the project.
11. Help create a docket for each job as per current production department methods and processes.
12. Coordinate all necessary layouts / impositions required for prepress
13. Inspect proofs for quality and content before submission to Sales / Customer
14. Be aware of, and responsible for, all costs associated with final production of jobs – NCRs where applicable are to be completed and approved
15. Communicate to production and your supervisor about non-conformance issues.
16. Help to ensure that all purchase orders are included and contain final, confirmed pricing
17. Upon completion, review the overall costs of the job to confirm that all job costs have been accrued – have knowledge of any variances from estimated to actual costs.
18. Submit the completed docket and the reviewed cost sheet **within 48 hours** of final shipment to Sales for final invoicing

Education

- Post-secondary education including college or university in the graphic arts

Years of Experience:

- 3 years related experience in print production as well as Direct Mail experience

Qualifications/Experience:

- Knowledge of manufacturing functions and production processes including; experience with project management techniques
- Knowledge of Printing and staying up to date on the latest industry technology
- Ability to deal with stakeholders at all levels, ability to cultivate relationships
- Knowledge and experience in dealing with Customers, Canada Post, outside suppliers and is comfortable negotiating timing and pricing with suppliers
- Good computer skills, specifically in the use and application of MS Word/Excel/Gmail and related software
- Understanding of prepress methods (including colour management), finishing methods and requirements, other related manufacturing/fabrication, packaging and shipping
- Understanding of supporting technology – ePACE, creating/editing docket, estimates, change orders, multiple docket

Behavioral Competencies:

- Excellent organizational skills – methodical and detail orientated
- *Personable and polite when dealing with clients, vendors, and TI staff*
- Creativity and strong problem-solving skills in order to present solutions and recommendations to key stakeholders
- Ability to work in a fast-paced environment, continually prioritizing and multi-tasking
- Demonstrates strong leadership traits, abilities and behaviours
- Strong communications skills, both written and verbal
- Self-motivated and enthusiastic
- Demonstrates a “Whatever it Takes” attitude
- **Team Orientation:** Works as a team and shares work accordingly amongst group.
- **Cultivates Relationships:** Develops solid relationships with customers, sales, estimating, plant managers, supervisors, line workers, suppliers, purchasing and accounting teams
- **Problem Solving:** Demonstrates curiosity as to why & how things work (or don't work) with a responsible, problem-solving, get-it-done attitude
- **Autonomy:** Demonstrates a strong level of independence and ownership of their work through all stages - including cost responsibility and invoicing
- **New Methods:** Proactive in researching alternative methods and materials -- including emerging technologies
- **Solution-Oriented:** Is comfortable and enthusiastic in discussions with customers and supportive of efforts of sales dept.

Please send resumes to Steven Ing - sing@tigroup.ca