



DAY 1: Breakout Discussion Tables Questions

Wednesday, May 8

3:15 – 4:15 pm

Participants will join a facilitated small group discussion to exchange ideas from diverse perspectives and experiences (in-person only).

Breakout Discussion: Digital Inclusion in Newcomer Integration

Goal: share ideas on how to strengthen digital inclusion in newcomer integration processes

Background

Digital tools, such as websites, mobile applications, social media, are facilitating newcomer integration by providing access to essential settlement information and services. However, the **digital divide** is growing (unequal access to technology, lack of digital skills, gaps in quality of use), in particular affecting marginalized groups of migrants and refugees.

Digital inclusion means the ability to access, utilize and navigate digital tools, platforms, and services effectively. It extends beyond just the physical access to the internet and devices, and also encompasses the skills, knowledge, and opportunities that newcomers need to fully participate in the digital world.

Discussion Questions:

Considering the proliferation of digital tools and the challenge of bridging the digital divide in newcomer integration:

1. What are some **strategies** to promote or improve digital inclusion, which can empower marginalized groups of newcomers to fully utilize digital tools for their integration needs?
2. Which **stakeholders** need to be involved in supporting and promoting digital inclusion?

DAY 2 Breakout Discussion Table Questions

Thursday, May 9

1:30 pm – 2:30 pm

Breakout Discussion: Reflections for the Future

Goal: Share learning takeaways, and explore directions for future research and learning exchanges

Discussion Questions

In reflection of the past few days of plenaries and discussions, alongside your own perspectives, on how technological transformations are shaping the experience of migrant integration:

1. What do you see as the **biggest advantage and/or challenge** that new technological transformations will bring to the future of migration and integration?
2. What are some **further research questions or areas of research** that can be developed on how new technologies can impact the immigration landscape positively?